

Case Study: Server De-installation at Accounting Firm

Situation

In April 2017, GTS completed a major de-installation of legacy servers for a plumbing supply chain based out of Texas. They needed to return all assets to the leasing company and simply didn't have the resources allocated to help with this project.

GTS, Technology Services and Logistics Provider

The customer requested that GTS provide the services necessary to return 91 servers at 86 locations around Texas, Louisiana, Oklahoma, Kansas and New Mexico. This project included disconnecting, boxing, removing, shipping, tracking and reporting on all hardware components and cabling all while leaving their environment functional down to remaining cable management.

Results At-a-Glance

- All **91 servers** successfully removed, packaged, and accounted for in reporting
- Project timeline of **12 business days** successfully met
- Customer now wants **GTS to handle all on demand client services** as well as Service Desk responsibilities